



# Water News

Volume 1, Issue 1

June 1, 2009

## Rural Water District No. 15

1500 West Rogers Blvd.

Skiatook, OK 74070

### Current News & Activity

#### Conservation Tips

- Install a low flow shower-head and save up to 500 gallons per week.
- Turn the water off while you shampoo and condition your hair and you can save more than 50 gallons per week.
- Take shallow baths.
- Turn the water off while you brush your teeth and save 4 gallons per minute.
- Time your shower to keep it under 5 minutes and you'll save 1,000 gallons per month.



#### Board of Directors

Mike Teel - Chairman  
Pattie Park - Vice-Chairman  
Everett Forbes - Secretary/Treasurer  
Bob McIntyre - Director  
Butch Barber - Director

Please visit our website [www.rwd15.com](http://www.rwd15.com) for online bill payment, forms and District current events. Rural Water District #15 would like to ask our customers help in reporting any suspicious or unusual activities that you may witness. These activities would include exposed water lines, running water, trucks (other than Fire Departments) using water from a hydrant,

unlocked gates, burnt out/broken lights at water towers, or any reason to question an unusual presence on or around the District's property. This will help us to ensure the safety and quality of your water and also prevent any possible disruption of service. All Rural Water District field vehicles are clearly labeled with the District's logo on both doors.

Please call 396-2552 if you would like to report anything that may seem unusual to you. Please feel free to report anything, checking out a possible threat is always worth our time! Also, if you are the first person to report a water leak on a District mainline, you can receive a \$25.00 leak reward.

### Meet the District Staff

Rural Water District #15 currently serves 2,497 patrons with approximately 200 miles of pipeline. We have eleven pump stations, two elevated towers, one ground storage tank, and four standpipes for water storage. The District employees 6 full-time and 2 part time employees. We have an extremely competent and well-trained staff (currently having five water operators with "D" licenses, and a

Field Supervisor holding a "C" water operator license). District General Manager Jimmy Seago has been with the District for 5 years, Office Manager Kim Bersche for twenty-one years, and Field Supervisor Wendell Williams for fifteen years. In the front office, Shantelle Sutton, Billing Supervisor, has been employed for ten years, and Angie Hines for one year. Nick Hunt, with the District for one and a half years, along with Jerry

Blevins and Curtis Coffman are the Maintenance Technicians in the field. The District personnel prides itself on customer service, having a combined fifty-four years experience!



# Why Is My Water Off?

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This problem arises occasionally and it usually means one of three things.

- 💧 The District has shut the water off for an emergency repair.
- 💧 You might have a leak.
- 💧 Or in the winter months, your meter or pipes may be frozen.

You can call into the District Office or the after hours emergency number to report the problem. The phone might be busy with others having the same problem, but keep trying. We need to know! At various times it is necessary for the District to shut the main line valves off to repair a leak, add new lines and meters or test pipe pressure. We know that this is an inconvenience to you, but it must be done and we do appreciate your patience and cooperation. It is impossible to contact large numbers of customers when something takes place.



## OFFICE HOURS

Monday - Friday

8:00 a.m. - 4:30 p.m.

Closed Saturday & Sunday

Telephone Number - 918-396-2552

Fax Number - 918-396-2710

After Hours Emergency - 918-643-8141

Web Site - [www.rwd15.com](http://www.rwd15.com)



*For your convenience, after hours payments  
may be made online or in the drop box at the  
District Office.*